



How do I participate in a Televisit?

The first step is to call and schedule it with your provider

For many people today, telemedicine is a convenient and effective way to see their healthcare provider. Before beginning your TeleVisit, make sure that you:

- Have an active Patient Portal account, with username and password
- Set aside a secure, private location

To begin your Televisit, follow these easy steps:

1. Arrive “early” by logging in to your Healow App.
2. Click “Appointment” in your patient dashboard and then click on “Televisit”
3. Fill out any patient questionnaire, and provide requested personal information.
4. Click “Start Televisit” to enter the virtual waiting room.
5. Your physician will begin the face-to-face Televisit, and disconnect when the visit ends.

